



# ALL BRANCH LOBBIES CLOSED

## DRIVE-THRU & ONLINE/MOBILE BANKING AVAILABLE

In an effort to reduce the spreading of the Coronavirus (COVID-19), President Trump has asked that the nation avoid gatherings of 10 or more. To comply and protect our employees and customers, Texan Bank has determined the best course of action is to close all branch lobbies, effective Tuesday, March 17th, until further notice.

Despite this temporary change, please know that we will still be here to help with all of your financial needs and get through this time together.

Although our lobbies will be closed, we will continue to serve you by offering services through our drive-thrus, by phone, online banking, ACH/RDC, and the night depository.

If we are unable to accommodate your needs through the drive-thru, a request for an appointment can be scheduled to come into the lobby to complete your business. In addition, safety deposit box holders will be allowed access inside the lobby one customer at a time.

Please note that our River Oaks branch does not have a drive-thru, but the branch will continue to be staffed for customer appointments.

As always, we encourage you to access your account from home 24/7 using Texan Bank Online Banking or the Texan Bank Mobile App to view transactions, check balances, make payments, make check deposits, and more.

We will continue to closely monitor the situation and evaluate additional measures to support our customers and communities as needs arise. For additional information about COVID-19, get the latest report from the Centers for Disease Control at [cdc.gov](https://www.cdc.gov) or your local health department website.

We appreciate your understanding and cooperation during this time and truly value you as a Texan Bank customer.

In closing, please allow me to share that this is my 42nd year of doing business in the Houston area, and over this time I've experienced the booms and busts, highs and lows, and everything in between. Just as the pandemic conditions we are experiencing today are unprecedented, many described these previous downturns in the same light. By working and supporting each other, and our local businesses, I am confident we will not only recover, but prosper in the very near future.

***Kenny Koncaba***  
CEO

**FOR BANK LOBBY APPOINTMENT REQUESTS, PLEASE CONTACT US AT OUR MAIN NUMBER:**

**(281) 276-1800**

**YOU MAY ALSO CONTACT EACH BRANCH DIRECTLY AT:**

**HOUSTON**  
(281) 276-1877

**CLEAR LAKE**  
(281) 276-1870

**SUGAR LAND**  
(281) 276-1812

**FRIENDSWOOD**  
(281) 276-1854

**RIVER OAKS**  
(281) 276-1892